









Prepared by:

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Contents

1 Performance summary	3
2 Work in progress	5
3 Member web registrations	7
4 Administration update	9
5 Membership numbers	21
6 Management overview	21
7 Projects	23
8 Regulatory update	27
9 Scheme calendar	31

1. Performance summary

Work completed

WORKTYPE	TOTAL CASES	TOTAL CASES	TARGET DAYS	TARGET	MINIUM	TARGET	AVERAGE
	DECEMBER	JANUARY	FOR EACH CASE	MET CASES	TARGET PERCENT	PERCENT	TIME TAKEN (Days)
AVC In-house (General)	5	8	20	8	85	100	1.75
Change of Address	40	42	20	42	85	100	1.98
Change of Bank Details	6	19	20	19	85	100	1.89
Death Grant to Set Up	1	5	10	5	85	100	5.2
Death In Retirement	21	29	10	25	85	86.21	9.03
Death In Service	0	1	10	1	85	100	9
Death on Deferred	0	1	10	1	85	100	10
Deferred Benefits Into Payment Actual	34	44	5	40	90	90.91	4
Deferred Benefits Into Payment Quote	39	58	35	27	85	46.55	40.79
Deferred Benefits Set Up on Leaving	87	78	20	36	85	46.15	73.74
Dependant Pension To Set Up	4	14	5	13	90	92.86	4.43
Divorce Quote	2	6	40	6	85	100	5.17
Estimates for Deferred Benefits into Payment	0	2	10	2	90	100	3
General Payroll Changes	10	15	20	15	85	100	1.27
Initial letter Death in Retirement	21	29	10	28	85	96.55	1.34
Initial Letter Death in Service	0	1	10	1	85	100	1
Initial letter Death on Deferred	0	1	10	1	85	100	1
Interfund Linking In Actual	0	7	35	3	85	42.86	130.14
Interfund Linking In Quote	13	26	35	21	85	80.77	85.54

Interfund Out Actual	63	38	35	34	85	89.47	16.95
Interfund Out Quote	40	39	35	38	85	97.44	20.9
Life Certificate received	22	22	10	22	85	100	9.27
Monthly Posting	101	188	10	179	95	95.21	2.28
Pension Estimate	21	38	10	30	90	78.95	7.84
Phone Call Received	168	212	3	206	95	97.17	1.25
Refund Actual	17	33	10	33	90	100	3.67
Refund Quote	37	98	35	52	85	53.06	55.74
Retirement Actual	14	23	10	21	90	91.3	4.52
Transfer In Actual	0	3	35	3	85	100	30
Transfer In Quote	0	7	35	7	85	100	6.86
Transfer Out Payment	0	1	35	1	85	100	8
Transfer Out Quote	18	16	35	10	85	62.5	20.81
Update Member Details	351	177	20	174	100	98.31	4.54
	1135	1281				89.28%	
Totals	89.53%						

Comment - The KPI for Deferred Benefits Into Payment Quote was not met this month due to a significant increase in the requests for quotes from members. The requests are being dealt with by the Team in date order of retirement.

Comment - The KPI for Deferred Benefits Set Up on Leaving was not met this month due to older cases being completed as well as new BAU cases. The Team continue to work on the older cases to reduce the numbers.

Comment - The KPI for Interfund Linking In Actual was not met this month due to the payment being received from the former fund but the record has recently been updated. Training for new members of staff on this area of work started in January and this will help to reduce the outstanding number of cases.

Comment – The KPI for Interfund Linking In Quote was not met this month due to 5 cases which were processed late due to resources within the Team. New staff are currently being trained in this area of work and these have been prioritised from January to reduce the outstanding number of cases.

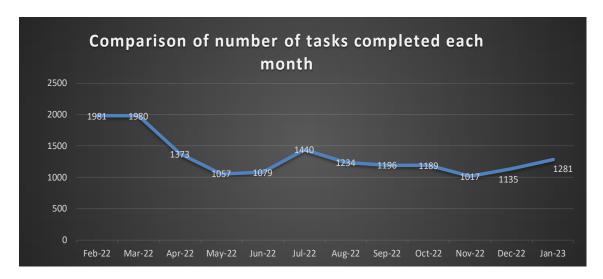
Comment – The KPI for Pension Estimate was not met this month due to a significant increase in requests for estimates from members. The requests are being dealt with by the

Team in date order of the potential retirement date. The estimates that were processed outside the target days all have a retirement date which is more than 6 months away.

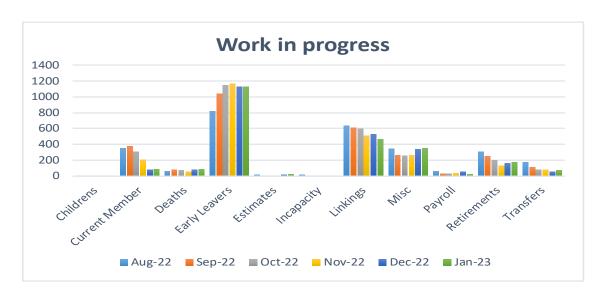
Comment – The KPI for Refund Quote was not met this month due to the Team dealing with older cases which were put on hold in the early part of the year as the Team focussed on processing deferred benefits for the valuation extracts.

Comment – The KPI for Transfer Out Quote was not met this month due to a number of cases which were processed just outside the target days. The Team have had an increase in requests for transfer out quotes but these have been completed within the statutory time limits.

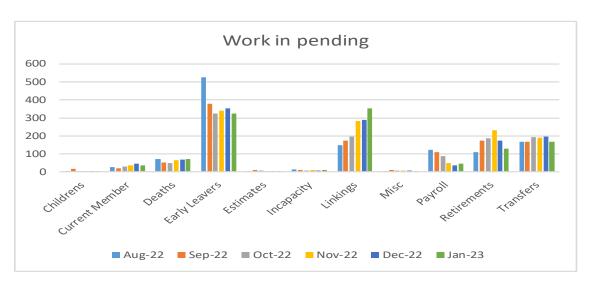
Comment - The KPI for Update Member Details was not met this month due to a number of hour changes that have previously not been processed as other work had taken priority.



2. Work in progress



	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23
Childrens	5	3	5	2	2	3
Current Member	354	374	306	208	81	89
Deaths	61	79	71	54	75	88
Early Leavers	825	1040	1141	1170	1129	1127
Estimates	9	3	7	5	9	18
Incapacity	10	5	5	7	8	2
Linkings	638	613	591	506	529	464
Misc	343	267	256	261	334	349
Payroll	57	29	27	39	52	24
Retirements	302	243	195	125	155	178
Transfers	173	108	80	77	51	73



	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23
Childrens	5	16	6	3	3	2
Current Member	26	22	30	35	47	36
Deaths	71	54	50	64	67	73
Early Leavers	526	379	325	340	352	323
Estimates	6	10	7	6	6	6
Incapacity	14	10	9	10	9	11
Linkings	147	175	196	281	289	354

Misc	3	10	8	8	8	3
Payroll	122	109	87	49	38	45
Retirements	110	173	187	230	174	130
Transfers	167	169	193	189	195	168

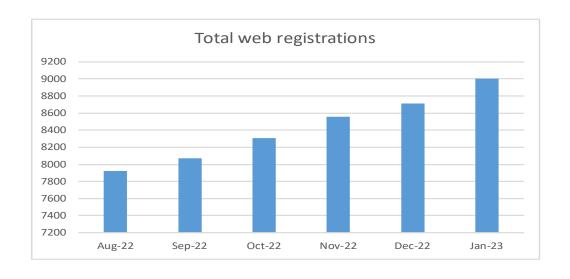
The tables above show processes grouped together and each group consists of a number of processes as shown below.

Childrens	Children's education review & children's
	pension age review
Current Member	Transfer in quote, changes to circumstances
	(breaks/hours etc.), annual allowance breach,
	AVC change, monthly postings mover, APC
	buying extra, divorce quote, query on record,
	waiting for documents, GMP notification
Deaths	Death in retirement, death in service, death
	on deferred, death grant to set up, death
	overpayment to recover, death notification
Early Leavers	Leaver notification, deferred benefit, refund
	quote, preserved refund
Estimates	Pension estimate, deferred estimate
Incapacity	Incapacity case
Linkings	Linking quote, linking actual, interfund linking
	quote, interfund linking actual
Misc	Member portal query, post received, phone
	log, age 75 approaching, enquiry needing a
	response, Finance Team referral
Payroll	Life certificate received, returned credit,
	BACS recall, 100th birthday, Tracesmart,
	suspend Tier 3, update bank details, payroll
	changes, GMP notification
Retirements	Deferred retirement quote, retirement quote,
	Tier 3 ill health review
Transfers	Interfund out, transfer out, AVC transfer out

3. Member web registrations

The numbers of members signed up to member web are:

Status	Previous	Current
	month	month
Active	3,516	3,569
Pensioner	2,815	3,027
Deferred	2,382	2,407
Total number	8,713	9,003



4. Administration update

a) New Academies/Schools

Completed 0 Ongoing 0

New enquiries this month - 0

b) New Admission Bodies

Completed 1 Ongoing 9

New enquiries this month – 1

Name	Start date	Current position	Date completed
Chequer Cleaning Services	01/12/2022	New employer record set up on UPM. Employer contacts set	
		up.	

Ongoing

Name	Start date	Current position	Last action taken	Date completed
Innovate (Blessed Dominic)	01/09/2019	Records to be updated from	Contact forms issued to the	
		monthly contribution return	employer – 23/11/2022.	
		to be able to provide data	Contacts set up –	
		submission to Hymans. Info	09/12/2022.	
		provided to WYPF on		

		contract – 19/03/2021.		
		Phoned contact at Innovate		
		and sent a spreadsheet to		
		complete – 19/07/2021.		
		Member data provided by		
		Innovate – 20/07/2021. Data		
		submitted to Hymans on		
		01/11/2021. Assessment		
		completed. Employer record		
		updated to actual. Admission		
		agreement being completed		
		and once this is complete to		
		pass to the Employer		
		Relations Team and Finance		
		as a new employer –		
		21/02/2022. Sealing of		
		admission agreement still		
		outstanding as per Mark at		
		meeting – 27/10/2022.		
Innovate (St James)	01/08/2019	Admission agreement with	E-mailed Richard Clarke	
		school for signing as per	(Finance) to confirm that we	
		meeting with Mark –	should move forward with	
		13/09/2022. We have not	getting contributions in and	
		received any contributions.	posted for this employer –	
		Still outstanding as per Mark	06/12/2022. Chased up –	
		at meeting – 27/10/2022.	17/01/2023.	
Caterlink (Totteridge	01/08/2017	Awaiting response from	Contribution postings now	
Academy)		Caterlink with membership	complete. Leaver	
		data. Data requested from		

		Chris Thomas – 04/08/2021.	notifications requested –	
		Member data provided by	24/01/2023	
		Caterlink – 23/11/2021. Data	27,01,2023	
		submitted to Hymans –		
		-		
		06/01/2022. Hymans require		
		membership as at		
		31/03/2019. Contribution		
		postings needed for this.		24/01/2023
		Agreed at meeting on		24/01/2023
		03/03/2022 to e-mail Mark		
		to confirm requirements. E-		
		mailed Mark 14/03/2022 to		
		confirm that we need to		
		complete monthly		
		contribution postings to		
		31/03/2019. Mark chased		
		this up with Caterlink –		
		16/06/2022. Caterlink		
		confirmed they have		
		submitted contributions.		
		Queried with Finance Team		
		13/09/2022, chased up		
		19/10/2022.		
Circultura Education	04/04/2024	Advision of the state of the	No change as you December	
Signature Education	01/04/2021	Admissions required in	No change as per December	
		respect of contracts with 5	meeting.	
		Barnet Schools. Further		
		employer records have now		
		been set up for 3 further		
		schools. For the three		

		original academies that		
		transferred staff to Signature		
		_		
		- they are still with Mark Fox		
		for concluding admission		
		agreements and then we can		
		conclude our processes on		
		these. Meeting held with		
		Mark Fox and Signature –		
		28/07/2022. Further email		
		followed this meeting. The		
		company has gone out of		
		business and the admissions		
		therefore appear unlikely to		
		proceed. Last e-mail from		
		Mark Fox to Signature on		
		11/08/2022. Mark Fox to		
		chase up again –		
		05/09/2022. Still outstanding		
		as per Mark at meeting –		
		27/10/2022. It has been		
		referred to the lawyers.		
		referred to the lawyers.		
Tenon (St Michaels)	01/04/2021	Member details sent to Mark	New employer contacts set	
		Fox so he can issue a draft	up on employer record –	
		admission agreement –	12/01/2023.	
		16/06/2022. Admission		
		agreement with		
		Employer/School to sign and		
		return as per Mark Fox –		
		26/07/2022. Mark Fox has		
		-/-/		

		chased this up again – 05/09/2022. Mark confirmed the admission agreement is with lawyers to seal – 13/09/2022. Still outstanding as per Mark at meeting – 27/10/2022. Agreed with Mark Fox at December meeting to proceed with new employer process. Mark provided a contact at Tenon – 21/12/2022.		
Alliance in Partnership	01/08/2018	Pay details received and	Data submitted to Hymans –	
(Osidge)		further data submitted to	18/01/2023.	
		Hymans – 16/02/2022. 2019		
		valuation position issued by		
		Hymans. Mark F will issue		
		the admission agreement –		
		28/04/2022. Member details		
		forwarded to Mark F for		
		inclusion in the admission		
		agreement – 31/05/2022.		
		Admission agreement with		
		the employer – confirmed by Mark Fox – 12/07/2022.		
		Mark Fox to chase up again –		
		05/09/2022. With lawyers to		
		seal – 13/09/2022. Mark		
		confirmed he is chasing this		

		and we will need to submit		
		further data to Hymans for		
		the 2022 valuation once		
		completed – 26/09/2022.		
		Still outstanding as per Mark		
		at meeting – 27/10/2022.		
		Now a cessation as at		
		31/07/2022. Agreed at		
		December meeting to		
		proceed with new employer		
		process. New employer		
		guide sent – 07/12/2022.		
Fuirma	01/00/2022	Adminsion agreement	Data submitted to Humana	
Enigma	01/09/2022	Admission agreement	Data submitted to Hymans –	
		completed. Single member	06/12/2022.	
		transferring from OCS.		
		Enigma will continue to pay		
		the same rate as OCS and		
		there is no Bond		
		requirement. Will update		
		Hymans when we have this		
		in place – as agreed with		
		Mark Fox at meeting –		
		13/09/2022. Member record		
		updated and data submitted		
		to Hymans – 16/11/2022.		
		Data to be resubmitted – pay		
		figure requested from		
		employer – 23/11/2022.		

Nourish Catering (Osidge)	01/08/2022	To be set up as an active employer. Member data provided by Nourish – 02/11/2022. New employer information issued and data submitted to Hymans – 24/11/2022. Query from Hymans responded to – 06/12/2022.	Hymans confirmed queries resolved and confirmed information on interim contribution rate available for Mark. Check at next meeting with Barnet if this is concluded – 09/01/2023.	
Capita Shared Services Ltd	01/11/2022	Set up new employer and submit data.	Data submitted to Hymans – 20/12/2022.	

c) Employers ceasing participation

Completed 0 Ongoing 8

Name	Date ceased	Current position	Last action taken	Date completed
Caterlink (Totteridge)	23/03/2020	Contributions not received	Contribution postings now	
		from employer. Member	complete. Leaver	
		data has now been received	notifications requested –	
		from Caterlink. Still dealing	24/01/2023.	
		with opening position at this		
		point. Response received		
		from Caterlink. Mark Fox		
		replied with bank details for		
		payment of contributions –		
		26/07/2022. Caterlink		

		confirmed they have submitted contributions. Queried with Finance Team – 13/09/2022 and chased up – 19/10/2022. New employer process set up 06/12/2022. Contact forms sent – 07/12/2022.		
Atlas Cleaning (St Michaels)	31/03/2021	Data to be submitted to Hymans for cessation. Members transferred to Tenon. Richard Quinn has been chasing the employer for outstanding leaver notifications – 01/06/2022. Leaver notifications received. Three members are involved. 1. Has a retirement quote but has not yet responded. 2. Linking quote on another record. 3. Pay figure requested – 21/07/2022. No change to this situation – 26/10/2022. Agreed at December 2022 meeting to refer to Service Centre.	Referred to Service Centre – 05/01/2023.	
Atlas Cleaning (Claremont)	31/03/2022	End of contract. Cessation process set up – 04/04/2022. Queried with employer what	To discuss further at February meeting.	

		happened to the members,		
		are they leavers or did they		
		transfer to a new employer –		
		28/04/2022. Queried with		
		Claremont Primary –		
		03/05/2022. Chased up –		
		22/06/2022. Leaver		
		notifications requested –		
		12/07/2022. Chased up –		
		05/09/2022. Issue raised re		
		additional contributions		
		deducted – 17/10/2022.		
		Chased up – 24/11/2022.		
		Agreed at December meeting		
		to refer back to Service		
		Centre to arrange to refund		
		additional contributions.		
City and County Healthcare	08/06/2022	Last member left.	E-mail from Service Centre	
Group		Retirement notification	confirming they require	
		requested by Service Centre	further information from the	
		– 26/07/2022. E-mail from	employer for this case –	
		Service Centre asking for	31/01/2023.	
		final pay which was not		
		included on the leaver		
		notification – 16/08/2022.		
		Pay figure confirmed by		
		employer – 27/09/2022.		
		Retirement quote prepared		
		but not sent but further		

		query on pay to employer – 05/10/2022. Response received – 03/11/2022. Retirement quote sent to member – 02/12/2022.		
OCS Group UK Ltd Barnet	31/08/2022	One remaining active member TUPE transferred on – 31/08/2022. Asked where has the member transferred to and is he continuing in membership – 07/08/2022.	Now confirmed and member transferred to Enigma – 13/09/2022. Data submitted to Hymans – 14/11/2022.	
Grasvenor Avenue Academy	31/08/2022	Academy closed. 19 leavers outstanding. 5 for which we don't have leaver notifications. Requested from EPM – 14/11/2022. Response received 28/11/2022 – EPM are querying that they cannot locate some of the members on the portal. Request to Service Centre Manager for leavers to be prioritised – 05/12/2022.	E-mail received from Mark Fox concerning the outstanding leavers – 01/02/2023. To be discussed at February meeting.	
Alliance in Partnership (Osidge)	31/07/2022	Admission is still being concluded. With lawyers to seal – 13/09/2022. Mark confirmed he is chasing this	Opening data with Hymans – 18/01/2023.	

		and we will need to submit		
		further data to Hymans for		
		the 2022 valuation once		
		completed – 26/09/2022.		
		Still outstanding as per Mark		
		at meeting – 27/10/2022.		
Optivo	30/11/2022	Member transferred to	Cessation data to be	
	30, 11, 2022			
		Chequer Cleaning Services.	submitted to Hymans.	

d) Other employer work

None

e) Internal Dispute Resolution Procedure (IDRP)

Stage 1

Completed 0 Ongoing 2

Date of appeal	Reason for appeal	Current position /outcome	Last action taken	Decision due	Date decision letter sent
05/10/2022	Appeal against decision not to allow late transfer in.	Referred to scheme employer – 11/10/2022.	Chased up with Mark Fox – 26/01/2023.		
23/01/2023	Appeal against handling of pension including late payment of AVC.	Acknowledged – 23/01/2023.	Report requested from Service Centre – 26/01/2023.		

Stage 2

Completed 0 Ongoing 1

Date of appeal	Reason for appeal	Current position /outcome	Last action taken	Decision due	Date decision letter sent
	Appeal against decision				
14/12/2022	to the award of death	Received by Mark Fox –			
	grant.	14/12/2022.			
31/01/2023	Appeal against ill health	Forwarded to Mark Fox			
31/01/2023	decision.	- 01/02/2023.			

f) TPAS/Pensions Ombudsman

None

g) Compensation cases – January to March 2023

None

h) Member issues

- We received a retirement notification with the reason for retirement as redundancy but it should have been age and the member's benefits have been overpaid. The pension benefits have been recalculated and a letter has been sent to the member to explain the reason for the overpayment and that the employer will be in contact soon with regards to the overpayment.
- We received a leaver notification with the reason for leaving as redundancy. As the member was over age 55 at the date of leaving they were entitled to immediate payment of unreduced pension benefits. The strain cost for the early retirement was sent to the employer and on receipt of the invoice the reason for leaving was changed to age. The pension benefits have been recalculated and a letter has been sent to the member to explain the reason for the overpayment and that the employer will be in contact soon with regards the overpayment.
- Member's record was on preserved refund status but was given the option to link previous membership. The record was put back to active status so the linking could be completed and once this was done the record was put back to preserved refund status but the member was now entitled to deferred benefits after linking previous membership. This has now been referred to Team Early Leavers for them to calculate the deferred benefits.

i) Employer issues

None

5. Membership numbers

Membership status	ACTIVES	DEFS	PENS	BENS	PRESERVED REFUND	LVRS OPTIONS PENDING
Numbers	9747	9621	8146	1011	1331	644
Change from last month (+ / -)	-27	-12	+48	+1	+49	-66

6. Management overview

a) Staffing update

Finance – There are currently no vacancies in the Finance Team.

Service Centre – There are currently 3 Senior Pension Officer vacancies across the service centre and these will be advertised shortly.

Employer Relations Team – There is one vacancy in the Employer Relations Team for a Pension Fund Representative and they are looking to recruit to this post over the next few months.

Technical Team - There are currently no vacancies in the Technical Team.

7. Projects

Project	Description	Current position	Last action taken	Movement	Expected completion date
McCloud	To remove unlawful age	Civica have issued a	Civica have now		
	discrimination	calculation upgrade but	provided us with a		
	identified in the	this has been rejected	detailed timetable for		
	McCloud ruling. It will	due to 3 critical errors.	McCloud/Sargeant and		
	provide eligible	Civica are now fixing	we are now in the		Regulations to be
	younger members with	these and it will be re-	process of planning this		introduced from
	a protection equal to	issued in February.	into our work schedule.		1 st October 2023 as
	the protection provided	Civica are liaising with	To help with the		per current proposal.
	to older members when	all clients regarding the	additional work these		
	the scheme was	timing of this release as	projects will create for		
	changed in 2014.	it coincides with the	the UPM Team,		
		statutory updates, PI	extra posts have been		
		and prep ABS runs.	recruited to and offers		
			have been made to two		
			successful candidates.		
Phase 3 (Monthly	Move all the	As work continues in	Following the most	•	
postings)	functionality onto to	the IT Team on the	recent Shared Services		
	the front end website	functionality of Phase 3,	meeting we have		
	to enable Employers to	the Finance Team are	spoken with the		
	process the data.	continuing to contact	Finance Team and they		
		employers to demo the	are contacting Shared		2023/2024
		new monthly postings	Service partners to		
		to ensure they are	agree a date or dates to		
		ready to use it once it is	demo and discuss MP3.		
		rolled out.			

Pensions Dashboard	Will enable individuals	Our internal work is	WYPF were invited to a	
	to access their pension	progressing as planned	meeting with TPR and	
	information online,	with all shared service	all LG providers. The	
	securely and all in one	partner's data being	focus was on data	
	place.	modelled through the	protection and that a	
		data matching	Data Protection Impact	
		guidelines, the results	Assessment (DPIA)	
		of this will be available	needs to be is done. We	
		approximately 21st	will be discussing this	
		January. This work will	internally and	
		identify any key areas		
		to improve data quality		
		for operation within		
		pensions dashboard.		
		This data quality work is		2022/2023
		scheduled to		
		commence in February		
		and is currently on		
		target. The modelling		
		will also start to inform		
		the likely impact in		
		administration of		
		partial matches and		
		potential volumes. As		
		far as possible this work		
		will be automated. An		
		initial review of TPR's		
		'Dashboard Compliance		
		and Enforcement		
		Policy: consultation		
		document' has been		
1		completed. The regime		

Key Performance Indicators (KPIs)	The KPI indicators have been developed in order to provide funds with the ability to selfassess against best practice benchmarks.	is a high level principle based operation. We will take soundings towards the end of January from the LGA on the general views going forward and then respond formally to the consultation. We are continuing to work with IT and the Service Centre to ensure the KPIs continue to provide the most accurate results.	KPIs continue to be developed as we amend the last of the processes. Discussions have begun internally to improve general identification and reporting on areas such as backlogs, volumes of work etc. and we are working towards producing an action	2022/2023
Data Improvement	Data falls into 2	Other areas of data	plan. The UPM and IT Team	
Plan	categories – Common & Scheme Specific (also known as Conditional)	improvement are being considered and this ties in with the work needed for Pensions Dashboard.	have been working together to look at alternate ways at finding 'missing data' on member's records to help improve the data quality. We have recently seen an improvement in the	As per Data Improvement Plan.

			Barnet data quality where the conditional score increased from 79.65% to 85.14%. The work will continue over the next few months and we should see improvement across all Funds.	
Website	WYPF's website has not been redesigned since the introduction of the CARE scheme in 2014. Change is needed to improve: member journeys, brand identity, diversity of media and accessibility.	The Project Team are meeting monthly going forward to discuss the look of the website and My pension. Live demo of website loaded onto Umbracco and being developed.	Prototype stage moved into phase 2. Working demo expected by end – February 2023. Initial cross-team work on the new portals has commenced.	New website live by Spring/Summer 2023

8. Regulatory update

<u>LGPC Bulletin 233 (Igpslibrary.org)</u> has now been published, please take a few minutes to read the bulletins.

LGPS England & Wales

SAB Scheme Valuation Report 2022

The Board's Secretariat is currently planning for the Board's 2022 Scheme Valuation Report.

The report is aggregated using data from individual fund valuation reports. It would be a great help if administering authorities send their valuation reports to the Board's Data Analyst, Gareth Brown, as soon as they have a final version. These will be treated confidentially and only shared on the Board's website once published by the administering authority.

Action for administering authorities - Send your valuation report to Gareth Brown when the final version is available. Gareth's email address is gareth.brown@local.gov.uk

2023/24 employee contribution bands

Table 1 sets out the employee contribution bands effective from 1 April 2023. These are calculated by increasing the 2022/23 employee contribution bands by the September 2022 CPI figure of 10.1 per cent and then rounding down the result to the nearest £100.

Table 1: Contribution table England and Wales 2023/24

Band	Actual pensionable pay	Main section	50/50 section
	for an employment	contribution	contribution rate
		rate for that	for that
		employment	employment
1	Up to £16,500	5.50%	2.75%
2	£16,501 to £25,900	5.80%	2.90%
3	£25,901 to £42,100	6.50%	3.25%
4	£42,101 to £53,300	6.80%	3.40%
5	£53,301 to £74,700	8.50%	4.25%
6	£74,701 to £105,900	9.90%	4.95%
7	£105,901 to £124,800	10.50%	5.25%
8	£124,801 to £187,200	11.40%	5.70%
9	£187,201 or more	12.50%	6.25%

HMRC

LGA response to consultation on tax rules for McCloud remedy

On 6 January 2023, we responded to HMRC's consultation on the draft Public Services Pension Schemes (Rectification of Unlawful Discrimination) (Tax) Regulations 2023.

HMRC consulted on the regulations from 24 November 2022 to 6 January 2023, which we covered in Bulletin 231.

You can find the consultation documents, including our response, on the:

• Non-scheme consultations page of www.lgpsregs.org

Pensions dashboards

PDP publishes consumer protection video

The Pensions Dashboards Programme (PDP) recently published <u>an explainer video</u> <u>on consumer protection</u>. The video explains what protections will be in place to ensure dashboards are safe and secure.

Please see the <u>consumer protection page of PDP's website</u> for more information on this topic.

Other news and updates

Unpaid LGPC subscriptions

Our finance team has recently informed us that 35 administering authorities have yet to pay their LGPC subscription fee for 2022/23. The invoices were issued in August 2022. We have been unable to chase for payment up to now due to the installation of a new finance system at the LGA. If you have any queries about this please email elaine.english@local.gov.uk

Action for administering authorities - Please check the outstanding payment list to see if your fund's invoice remains unpaid and make payment as soon as possible if it is.

Update on McCloud data issues guidance

We are currently working on guidance to assist administering authorities with McCloud data issues. The guidance will set out what options administering authorities in England and Wales may consider if they are unable to collect the data needed to implement the McCloud remedy. It will cover both missing data and data the authority is not confident is accurate.

The Scheme Advisory Board (England and Wales) hope to publish the guidance by the end of February 2023.

The McCloud data issues scoping group was set up to inform this guidance. The group has met three times and includes representatives from:

each of the regional pension officer groups

- LGA
- actuaries
- Department for Levelling Up, Housing and Communities
- Department of Communities
- the Government Actuary's Department. The scheme advisory boards in Scotland and Northern Ireland will decide whether to publish similar guidance.

Training

Training programme 2023

All 2023 training events are available to book via the <u>LGA events website</u>. The link for each course contains course details and how to book.

Bookings are on a first come, first served basis. For fairness, each course is capped at five delegates per organisation.

If you are unable to book a place on a course, email training.lgps@local.gov.uk with details of the course you would like to attend. Include how many places you require and the format - online or in person. If you require in person training, state the location you would prefer. We will keep a waiting list and will consider running additional training if the demand is high enough.

Employer role training (England and Wales)

- 25 April 2023 Online
- 27 April 2023 Online
- 30 May 2023 Online
- 1 June 2023 Online
- 20 June 2023 London
- 27 June 2023 Birmingham
- 25 July 2023 Online
- 31 August 2023 Online
- 26 September 2023 Online
- 24 October 2023 Online

Action for administering authorities - Share information about the Employer Role training with your Scheme employers.

Legislation

Useful links

LGA Pension page

LGPS members' website

LGPS Advisory Board website

LGPS Regulations and Guidance website

LGPS Discretions - lists all the potential discretions available within the LGPS

The Timeline Regulations for Final Salary Schemes

The Timeline Regulations for the current scheme

9. Scheme calendar for year commencing 1 April

January	February	March	April
Life Certificates HMRC Event Reporting Payment of Unauthorised Lump Sum and Scheme Sanction Charge to HMRC	Life Certificates	Life Certificates	Apply Pensions Increase Apply Care Revaluation Issue P60's (with April Payslip) Life Certificates Annual employer meeting
May	June	July	August
Active Annual Benefits Statements Life Certificates Deferred Annual Benefits Statements	Active Annual Benefits Statements Active Newsletter Life Certificates	Active Annual Benefits Statements Life Certificates	Active Annual Benefits Statements Life Certificates
September	October	November	December
Life Certificates Pension Savings Statement	Life Certificates Participate in NFI Active Newsletter tPR Scheme Returns Annual employer meeting	tPR Annual Survey Life Certificates Pensioner Newsletter Deferred Newsletter	Life Certificates